

PATENT  
USSN 09/604,199  
Atty. Doc. 0600-96771

IN THE UNITED STATES PATENT AND TRADEMARK OFFICE

In re Patent Application of:	)	Confirmation No. 4800
Robert H. Joyce)	)	
	)	Examiner: Jacobs, L.
For: SYSTEM AND METHOD	)	
FOR AUTOMATED AND	)	Group Art Unit: 2157
CUSTOMIZABLE AGENT	)	
AVAILABILITY AND TASK	)	
ASSIGNMENT MANAGEMENT	)	
	)	
Serial No.: 09/604,199	)	
	)	
Filed: June 27, 2000	)	

AMENDMENT

Mail Stop Amendment  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Sir:

In response to the Office Action mailed on May 29, 2007  
please amend the application as follows: